# ACCURIDE WHEELS EUROPE AND ASIA (AWEA) LIMITED WARRANTY TO FILE A WARRANTY CLAIM, E-MAIL

## qualitycustomerservice@accuridecorp.de

Accuride Wheels Europe and Asia (AWEA) warrants to the original purchaser or the original end user that its products are free from defects in material and workmanship. The limited warranty time-frame (reference table below) is based on the date of product manufacture and shall be void if the product is altered, modified, misapplied, misused, neglected, repaired, or not maintained in accordance with the standard of the European Tyre and Rim Technical Organization (ETRTO), Association of European Wheel Manufacturers (EUWA), the AWEA Subway maintenance book, and ISO 14400 in the most recent version.

### **GENERAL PRODUCT OVERVIEW**

Product Type	5 years/ 60 months	2 years/ 24 months
Accuride Aluminum Wheels <sup>(1)</sup>	Industry Standard Aluminum Wheels Duplex® Aluminum Wheels ACCU-SHIELD® Wheels ACCU-ARMOR™ Wheels	Flange Wear on ACCU-FLANGE™ Wheels
Accuride Steel Wheels <sup>(1)</sup>	Subway Wheels <sup>(2)</sup>	Passenger Car Steel Wheels Light Commercial Steel Wheels Commercial Steel Wheels Multi-piece Steel Wheels Agricultural Steel Wheels Construction Steel Wheels Industrial Steel Wheels

(1) See Remedies and Limitations of Remedies and refer to the appropriate Accuride guide for additional limited warranty condition details: Accuride Rim/Wheel Safety & Service Manual. (2) Wheels must be replaced after reaching 1,000,000 kilometers at least.

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### ADDITIONAL PRODUCT SPECIFIC LIMITED WARRANTY CRITERIA

Wheels and Rims: The warranty shall be void if the product is used with improper tire sizes, inflation pressures, or loads that have exceeded load ratings. The warranty shall be void if the product is not properly maintained in accordance with the European Tyre and Rim Technical Organization (ETRTO), Association of European Wheel Manufacturers (EUWA), the AWEA Subway maintenance book, or ISO 14400 in the most recent version. The warranty does not cover defects resulting from corrosion except as stated elsewhere in this document, other non-Accuride components, accident, excessive speed or other abnormal or severe operating conditions.

ACCU-ARMOR<sup>™</sup>, ACCU-SHIELD<sup>®</sup>, ACCU-FLANGE<sup>™</sup> : Accuride does not cover the following conditions: (i) Any damage in the areas of the mounting surfaces, such as the area under the mounting nuts, the area in contact with hubs or drums and the area in contact with other wheels in dual position; (ii) Any damage due to corrosion, except as stated elsewhere in this document, or due to cleaning, including damage from the use of abrasives, abrasive brushes, steel wool, scouring pads, strong



chemicals; and/or (iii) Any damage to the wheel finish due to wheel/tire assembly, removal, balancing weight, misuse, or chipping, whether by contact with road obstacles such as stones, gravel, curbs, barriers, signs, tire changing equipment, or otherwise. ACCU-SHIELD<sup>®</sup> products are not covered for corrosion. ACCU-FLANGE<sup>®</sup> products, after washing, can have wheel polish or carnauba wax applied with a 100% cotton cloth.

#### **REMEDIES AND LIMITATIONS OF REMEDIES**

In the event of any material breach of the above limited warranties, Accuride agrees to repair or replace, at its sole option, without charge any and all of its warrantable product that fails during normal use and service due to defects in material and/or workmanship, all subject to the original purchaser or the original end user providing written notice of the alleged breach within 10 days of failure. Time is of the essence herein, and original purchaser's or original end user's failure to provide written notice to Accuride within the required time of any alleged breach of the foregoing warranty will release and discharge Accuride from any obligation or liability for that breach of warranty. In no event will Accuride be liable for any other costs associated with the replacement or repair of product covered under this warranty, including labor, installation, or other costs incurred by customer.

Customer must timely report the breach of warranty and demonstrate warrantability under the then applicable procedures during the warranty period. The remedies set forth herein shall be the sole and exclusive remedies available to the original purchaser or the original end user so that Accuride repair, replacement, or payment as described above is a fulfillment of all Accuride obligations. Accuride SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND. FURTHER, UNDER NO CIRCUMSTANCE SHALL ACCURIDE BE LIABLE FOR DAMAGES BEYOND THE PRICE OF THE GOODS PURCHASED BY THE ORIGINAL PURCHASER OR THE ORIGINAL END USER, WHETHER IN CONTRACT, IN TORT OR UNDER ANY WARRANTY OR OTHER USE.

All warranty claims must be submitted under the official AWEA warranty questionnaire, which can be found under www.accuridecorp.com/resources. Accuride reserves the right to require product return prior to warranty assessment as a condition of eligibility for warranty remedies. Product return expense must be paid by the product owner and if the product is found warrantable, reasonable freight expenses may be reimbursed by Accuride. No goods are to be returned to Accuride without an official notification from AWEA. If Accuride determines that any of the returned goods are non-warrantable, Accuride reserves the right to charge the original purchaser or the original end user for the recovery of all transportation costs and expenses incurred in examining, processing and handling such goods. Any controversy or claim that customer may wish to bring that is arising out of or related to this limited warranty or breach hereof must be commenced in writing within 30 days of notification of warrantable status or shall be deemed to be waived.

Any product deemed non-warrantable is the property of the original purchaser or end user and can be returned to the original purchaser or end user upon its request and at its sole cost and expense. Should the non-warrantable item(s) not be reclaimed, Accuride will disposition the product no sooner than 30 days after original purchaser or end user notification has been made.

For all warranty related questions, please contact your Accuride warranty administrator at qualitycustomerservice@accuridecorp.de

THE ABOVE WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY ACCURIDE AND IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED, STATUTORY, OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED BY ACCURIDE. IN NO EVENT SHALL THIS WARRANTY BE DEEMED TO COVER INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND.



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